



**Re: Distribution of Provider & Patient Communication Guide; AHCCCS Contractor Interpretation List Surveys**

Dear Administrator:

Care1st Health Plan Arizona and ONECare by Care1st Health Plan Arizona, Inc. (Care1st) is pleased to offer additional cultural competency-related resources on our website at: <https://www.care1st.com/az/>. As part of a multi-AHCCCS plan collaboration (“C-3”) focused on cultural competency awareness and education, Care1st has posted C-3 generated materials, including a Provider & Patient Communication Guide and an AHCCCS contractors’ language interpretation contact list.

We would appreciate your feedback on these resources. Please take a moment to fill out the following surveys:

1. Provider & Patient Communication Guide Survey
2. AHCCCS Contractor Interpretation Services List Survey

**You may fill out the surveys via our online portal**, email the completed surveys to [ComplianceDepartmentAZ@care1st.com](mailto:ComplianceDepartmentAZ@care1st.com), fax to (602) 778-1814, or submit by mail

Care1st thanks you for your continued support and we appreciate your cooperation. Please contact the Compliance Department if you have any questions or need any assistance.

Best Regards,  
Patty Dal Soglio, Compliance Officer