## Survey AHCCCS Contractors' Interpreter Services List

How often has your office staff used the quick reference guide?				
	Not at all	Monthly	Daily	
		(circle one)		
How effective is the quick reference guide, if used?				
Not effectiv	ve	Somewhat effective		Very effective
1 -1 /+ :		(circle one)		
I don't use interpretation services because:				
I have interpreters in my office It's difficult to use				
They are difficult to reach  Lack of education				
Family members are available  N/A				
Other (please explain):				
United (please explain).				
Suggestions for improving the quick reference guide (i.e.):				
Maintaining it more frequently				
Phone number(s) do not work				
Offering it online				
Laminating it				
Tips are not clear				
Other (please explain):				