## Survey Provider and Patient Communication Guide

How effective is this guide in helping you and/or your office staff help		
patients understand their care?		
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How effective is this guide in helping you and/or your office staff help		
patients follow directions for their care?		
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How effective is this guide in helping you and/or your office staff make		
patients feel comfortable with bringing concerns to your attention?		
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How effective is this guide in helping you and/or your office staff in		
understanding the role culture plays in patient care?		
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How effective is this guide in offering you and/or your office staff tips an	ıd	
techniques to improve patient health care and safety knowledge?		
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How effective is this guide in helping you and/nor your office staff for		
identifying health literacy warning signs and ways to address those issue	?(s)?	
Not helpful Very helpful		
0 1 2 3 4 5 6 7 8 9 10		
How often does your office staff use this guide?		
Not at all Weekly Monthly Daily		