



COVID-19 Vaccination Campaign

July 2, 2021

Dear Provider,

Thank you for your partnership with WellCare Health Plans. As we continue to navigate the COVID-19 pandemic we have been working to ensure that our members have the support they need in their efforts to get vaccinated. We have recently undertaken an initiative in support of the national goal to vaccinate 70% of eligible Americans by July 4th, and we hope to enlist your support in this work.

We are contacting our members across all lines of business for whom we did not have evidence of a COVID-19 vaccine. We asked them to indicate their vaccination status over the phone. We have posted a preliminary roster of your unvaccinated members to our secure provider portal. We will post an updated file when our member outreach is complete.

As we work together to keep our members healthy, we are counting on you to help your WellCare patients get vaccinated, address any concerns they may have about the vaccine, and offer guidance on the best way to find an appropriate vaccine site in your community. The rosters posted in our secure portal include each unvaccinated member's name and phone number for easy outreach, and we are asking you to contact them and encourage them to get vaccinated.

To navigate to the roster of unvaccinated members, log into the secure portal at www.wellcare.com. Go to the "My Practice" heading in the menu bar at the top, and then select "Reports" from the drop-down list. From there you will be able to find and download date-stamped member roster files.

If you have questions or need assistance, please contact Network Management using the information below.

Thank You!

Network Management

Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)

Fax 602.778.1875/E-mail SM_AZ_PNO@Care1stAZ.com

Visit our website at www.wellcare.com/arizona

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info